



*(le texte en français suit)*

**Driver Services Update – Washrooms, Showers and Driver Lounges**

Dear Valued Customer,

We are continuing to support the trucking industry while keeping our customers and employees safe and protected.

The following locations will remain open with full amenities, including showers at **no charge** to drivers. We will be increasing our sanitization efforts at these locations.

Atlantic	Ontario	Quebec
Eel River	Belleville	St-Germain-de-Grantham
Perth-Andover	Prescott	St-Laurent
Salisbury	Cornwall	Forestville
Dartmouth	Woodstock	St-Nicolas
Sunnyside		
Chatham		

All remaining locations will keep washrooms open with increased sanitization. However, please note many showers and lounge areas will be closed until further notice.

**A NOTE TO OUR CUSTOMERS FROM:  
DAVID CLUTCHEY, GENERAL MANAGER ONTARIO,  
ERIC GRAVEL, GENERAL MANAGER QUEBEC,  
TOM SPINK, GENERAL MANAGER ATLANTIC**

We know you are counting on us to provide the fuels, products and services you need to live your lives and run your businesses. Our entire team is focused on this and we wanted to outline how Ultramar is navigating the dynamic situation caused by COVID-19.

Each part of our business has continuity plans. To boost our resilience many of our employees have been mandated to work from home. In addition, our extensive, geographically diverse supply, distribution and sales networks will help us manage interruptions to our business and maintain our service to you.

We have increased our sanitization practices in our office and customer facing locations. We have implemented an employee air travel ban, introduced mandatory self-isolation where appropriate, and required employees to stay away from work if they are unwell. For fuel deliveries, our Drivers will adhere to "social distancing" protocol and will avoid close contact with you while at your location.

Our Pandemic Response Team is closely monitoring recommendations from public health organizations such as Health Canada, the World Health Organization and government agencies. We trust these organizations to make the right decisions at the right time and are paying attention to their advice.

While the coming weeks and months may be unpredictable, rest assured, Ultramar is focused on continuing to provide you with the products and services you rely on. We greatly appreciate the trust you have placed in us to be your supplier of choice. As always, our teams are standing by to answer any of your questions and to support you and your businesses through these dynamic times.

Please check our website regularly for updates. Thank you and take care.